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FOR IMMEDIATE RELEASE

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TRANSCOM APPOINTS HEAD OF DEBT COLLECTION BUSINESS

Transcom WorldWide S.A., the European CRM specialist, today announced the appointment of Julio Prado as General Manager of Transcom's Debt Collection business. Mr Prado is responsible for all of Transcom's Debt Collection operations and for the international business development of the group's Debt Collection activities across all country markets.

Keith Russell, CEO of Transcom WorldWide, commented: "We continue to strengthen the executive management team's international focus, and are pleased to have identified another key player from the industry to join the team. Julio comes to Transcom with a strong reputation and extensive experience in the Collection industry".

Mr Prado has previously held senior positions including CEO and Board Director of Intrum Justitia Iberica S.A., the Spanish operation of the European leader in Credit Management Services. His most recent role at Link Financial Limited UK, a Debt Purchase company, included the establishment and development of Link Financial's business in Spain. He holds a Masters degree in Law from the London School of Economics.

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Transcom WorldWide is a rapidly expanding Customer Relationship Management (CRM) solution provider, with 34 centers employing more than 7,800 people delivering services to 18 countries – Luxembourg, Sweden, France, Denmark, Germany, Finland, Italy, Switzerland, Norway, the Netherlands, Spain, Austria, Morocco, Poland, Estonia, Latvia, Lithuania and the UK.

The company provides CRM solutions for companies in a wide range of industry sectors, including telecommunications and e-commerce, travel & tourism, retail, financial services and utilities. Transcom offers clients a broad array of relationship management services, including inbound and outbound call handling, Interactive Voice Response, Internet Services, e-mail processing and fax broadcast. Client programs are tailor-made and range from single applications to complex programs, which are offered on a country-specific or international basis in up to 38 languages.

Transcom WorldWide S.A.'A' and 'B' shares are listed on the Stockholmsbörsen O-List under the symbols TWWA and TWWB.

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