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FOR IMMEDIATE RELEASE

13 May 2005

## NOMINATION OF NEW BOARD DIRECTOR

**Transcom WorldWide S.A., the European Customer Relationship Management specialist, today announced that James Beers has been proposed by The Nominations Group to be elected to the Board of Directors as a new board member.**

Since 2003, James Beers has served as Co-Chairman of McArthurGlen, Europe's leading designer outlet developer and operator. He also serves as a Member of the Unitholders Advisory Committee at Henderson Global Investors. Until 2000, Mr Beers was the founding partner and Chief Executive of Beers & Cutler, the largest Washington-based business consulting and CPA firm serving closely-held businesses and entrepreneurs.

Mr Beers' past appointments include: Member of the Board of Directors and Chairman of the Audit Committee for DC National Bank; Member of the Board of Directors and Audit Committee for McArthur Glen Realty; Member of the Board of Governors for the District of Columbia Institute of Certified Public Accountants; Member of the Strategic Planning Committee and Management of an Accounting Practice Committee for the American Institute of Certified Public Accountants.

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*Transcom WorldWide is a rapidly expanding Customer Relationship Management (CRM) solution provider, with 42 service centres employing more than 10,700 people delivering services to 24 countries - Luxembourg, Sweden, France, Denmark, Germany, Finland, Italy, Switzerland, Belgium, Hungary, Norway, the Netherlands, Spain, Austria, Morocco, Poland, Portugal, Estonia, Latvia, Lithuania, Serbia, the UK, the Czech Republic and the Slovak Republic.*

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*The company provides CRM solutions for companies in a wide range of industry sectors, including telecommunications and e-commerce, travel & tourism, retail, financial services and utilities. Transcom offers clients a broad array of relationship management services, including inbound communication; telemarketing and outbound; Administrative Tasks; Web servicing; CRM Consultancy Service; Contract Automation; Credit Management Service; and Legal Services. Client programs are tailor-made and range from single applications to complex programs, which are offered on a country-specific or international basis in up to 39 languages.*

*Transcom WorldWide S.A. 'A' and 'B' shares are listed on the Stockholmsbörsen O-List under the symbols TWVA and TWVB.*