



Our people make the difference

FOR IMMEDIATE RELEASE

6 July 2005

EXTRAORDINARY GENERAL MEETING OF SHAREHOLDERS

Transcom WorldWide S.A., the European Customer Relationship Management specialist today announced that all resolutions proposed at its Extraordinary Meeting (EGM) of shareholders on 6 July 2005 in Luxembourg were passed.

For further information please contact:

Keith Russell, President and CEO

+352 27 755 000

Alex Dee, Investor & Media Enquiries

+44 20 7321 5010

About Transcom:

Transcom WorldWide is a rapidly expanding Customer Relationship Management (CRM) solution provider, with 42 service centres employing more than 10,700 people delivering services to 24 countries - Luxembourg, Sweden, France, Denmark, Germany, Finland, Italy, Switzerland, Belgium, Hungary, Norway, the Netherlands, Spain, Austria, Morocco, Poland, Portugal, Estonia, Latvia, Lithuania, Serbia, the UK, the Czech Republic and the Slovak Republic.

The company provides CRM solutions for companies in a wide range of industry sectors, including telecommunications and e-commerce, travel & tourism, retail, financial services and utilities. Transcom offers clients a broad array of relationship management services, including inbound communication; telemarketing and outbound; Administrative Tasks; Web servicing; CRM Consultancy Service; Contract Automation; Credit Management Service; and Legal Services. Client programs are tailor-made and range from single applications to complex programs, which are offered on a country-specific or international basis in up to 39 languages.

Transcom WorldWide S.A. 'A' and 'B' shares are listed on the Stockholmsbörsen O-List under the symbols TWWA and TWWB.