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FOR IMMEDIATE RELEASE

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## **TRANSCOM OPENS ITS SECOND SITE IN BELGIUM**

**Transcom WorldWide S.A. (“Transcom”), the European CRM and debt collections specialist, today announced the opening of a new call centre in Leuven, Belgium.**

The new service centre is Transcom’s second organic development in Belgium. This new site has been developed to support future clients, and the continued growth of existing clients, including Tele2. The Leuven contact centre will initially open with 60 seats and Transcom expects the centre to reach approximately 125 seats in 2007 with potential for further expansion.

Keith Russell, President & CEO of Transcom, commented: “In line with Transcom’s growth plans, we are delighted to announce the opening of a second facility in Belgium. The opening of this new centre, in the proximity of the University of Leuven, will enable us to attract quality people and further expand our business in Belgium.”

**For further information please visit [www.transcom.com](http://www.transcom.com) or contact:**

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### **About Transcom**

Transcom WorldWide S.A. is a rapidly expanding Customer Relationship Management (CRM) solution provider, with 48 service centres employing more than 12,200 people delivering services to 28 countries – Austria, Belgium, Chile, Croatia, Denmark, Estonia, Finland, France, Germany, Hungary, Italy, Latvia, Lithuania, Luxembourg, Norway, Poland, Portugal, Romania, Spain, Sweden, Switzerland, the Czech Republic, the Netherlands, Serbia, the UK, the USA and Tunisia.

The company provides CRM solutions for companies in a wide range of industry sectors, including telecommunications and e-commerce, travel & tourism, retail, financial services and utilities. Transcom offers clients a broad array of relationship management services, including inbound communication; telemarketing and outbound; Administrative Tasks; Web servicing; CRM Consultancy Service; Contract Automation; Credit Management Service; Legal Services; and Interpretation Services. Client programs are tailor-made and range from single applications to complex programmes, which are offered on a country-specific or international basis in up to 33 languages.

*Transcom WorldWide S.A. ‘A’ and ‘B’ shares are listed on the Stockholmsbörsen O-List under the symbols TWWA and TWWB.*