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FOR IMMEDIATE RELEASE

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TRANSCOM SIGNS STRATEGIC AGREEMENT WITH TISCALI IN THE UK

Transcom WorldWide S.A., the European CRM and debt collection specialist, today announced that it has signed a strategic three-year, multi-million Euro agreement with Tiscali UK Limited for the provision of Customer Relationship Management and collection services.

Tiscali UK Limited is a subsidiary of Tiscali S.p.A. (Borsa Italiana, Milan: TIS), which is one of Europe's leading independent telecommunications providers. With one of the largest and most interconnected IP networks in the world, Tiscali is able to supply its residential and business customers with a full range of services, including dial-up and ADSL internet access, voice, VoIP, media, value added services, and other advanced technology products. Tiscali had over 3 million active users in the UK as at 30 September 2007, including over 2 million DSL customers.

Keith Russell, CEO of Transcom WorldWide, said: "We are delighted to have established a new relationship with Tiscali, which will be a key client for Transcom over the next three years. This new agreement will further enhance the scale of our offering in the UK, which is the biggest CRM market in Europe. Tiscali is growing rapidly in the UK and our global network of service centres positions us well to support Tiscali's impressive development."

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About Transcom

Transcom WorldWide S.A. is a rapidly expanding Customer Relationship Management (CRM) solution provider, with 72 sites employing more than 16,000 people delivering services from 29 countries – Austria, Belgium, Canada, Chile, Croatia, Czech Republic, Denmark, Estonia, France, Germany, Hungary, Italy, Latvia, Lithuania, Luxembourg, the Netherlands, Norway, the Philippines, Poland, Portugal, Romania, Serbia, Slovakia, Spain, Sweden, Switzerland, Tunisia, the UK and the USA.

The company provides CRM solutions for companies in a wide range of industry sectors, including telecommunications and e-commerce, travel & tourism, retail, financial services and utilities. Transcom offers clients a broad array of relationship management services, including inbound communication; telemarketing and outbound; Administrative Tasks; Web servicing; CRM Consultancy Service; Contract Automation; Credit Management Service; Legal Services; and Interpretation Services. Client programs are tailor-made and range from single applications to complex programmes, which are offered on a country-specific or international basis in up to 33 languages.

Transcom WorldWide S.A. class A and B shares are listed on the Nordic Exchange Mid Cap list under the symbols 'TWW SDB A' and 'TWW SDB B'.