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FOR IMMEDIATE RELEASE

28th May 2009

**TRANSCOM ANNOUNCES THE APPOINTMENT OF ROBERT FEIJ AS
ACTING CHIEF FINANCIAL OFFICER**

Transcom WorldWide S.A., the global outsourced services company, today announces that Ben Gujral, Chief Financial Officer (CFO), will leave the Company as of 7 July 2009 and will be replaced by Robert Feij, who has been appointed as Acting Chief Financial Officer. The Company has begun the process of searching for a permanent CFO.

Robert Feij brings a wide range of experience to Transcom, having held CFO roles with global publicly listed organisations such as Group Aoste, Leica, Stryker Corporation and Bobste Group, over the past twelve years.

Ben Gujral, Transcom's CFO for the last two years, has taken a leave of absence and will leave the Company on 7 July 2009.

Pablo Sanchez-Lozano, CEO of Transcom, commented: "I am pleased to welcome Robert to the team; his past experience as a CFO at a number of multinational organisations will be valuable in his role as Acting CFO of Transcom. I would also like to thank Ben Gujral for his contribution to the Company over the last two years and wish him well with his future endeavours."

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About Transcom

Transcom WorldWide S.A. is a leading business process outsourcer specialising in Customer Relationship Management (CRM) and Credit Management Services (CMS). The company employs more than 20,000 staff across a global footprint spanning 29 markets: Austria, Belgium, Canada, Chile, Croatia, Czech Republic, Denmark, Estonia, France, Germany, Hungary, Italy, Latvia, Lithuania, Luxembourg, the Netherlands, Norway, the Philippines, Poland, Portugal, Romania, Serbia, Slovakia, Spain, Sweden, Switzerland, Tunisia, the UK and the USA.

The company provides specialist CRM and CMS solutions for global brands, including Fortune 1000 companies across a wide range of industry sectors including financial services, telecommunications, e-commerce, travel & tourism, retail, and utilities. Transcom designs solutions that transform customer communication channels, including inbound communication; telemarketing and outbound; administrative tasks; credit management; web servicing; consultancy services; contract automation; legal services; and interpretation services. The company's

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solutions enhance customer loyalty by improving the client experience from a lower operating model using an offshore support model.

Transcom WorldWide S.A. class A and B shares are listed on the Nordic Exchange Mid Cap list under the symbols 'TWW SDB A' and 'TWW SDB B'.