

Transcom is evaluating a spin-off and other strategic alternatives for its CMS business unit

Press release

2012-12-21

For immediate release

Transcom's Board of Directors is currently evaluating a number of strategic alternatives for the company's Credit Management Services (CMS) business unit. The main alternative considered is a spin-off of the CMS business unit to Transcom's shareholders through the distribution of new shares in the CMS business during 2013. Transcom expects to be able to communicate further details during the first quarter of 2013.

"As we focus on strengthening Transcom's position in our core business – outsourced customer management solutions – it is a logical step to demerge the CMS unit, which is a separate and distinct entity with its own business model", commented Johan Eriksson, Transcom's President and CEO. "Operating as an independent company will also provide the CMS business greater operational flexibility to aggressively take advantage of opportunities in credit management."

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About Transcom

Transcom is a global customer experience specialist, providing customer care, sales, technical support and credit management services through our extensive network of contact centers and work-at-home agents. We are more than 27,000 customer experience specialists at 72 contact centers across 26 countries, delivering services in 33 languages to over 350 international brands in various industry verticals. Transcom WorldWide S.A. Class A and Class B shares are listed on the NASDAQ OMX Stockholm Exchange under the symbols TWW SDB A and TWW SDB B.