

Transcom reaches agreement with current lenders for EUR 103.8m revolving credit facility, replacing its existing facility

Press release

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For immediate release

Luxembourg, 24 January 2014 – Transcom today announced that the company has successfully renegotiated its existing Revolving Credit Facility, which was due to expire in October 2014. An agreement, coming into effect on January 29, 2014, has been reached with all existing lenders – SEB, DNB, and Handelsbanken – to implement a new, €103.8 million three-year facility to replace the existing one. This agreement will provide the Group with increased financial flexibility.

The new facility is composed of a €40.0 million term loan with partial amortization starting in 2015, as well as a €55.0 million multicurrency revolving credit facility, and an €8.8 million short-term facility.

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About Transcom

Transcom is a global customer experience specialist, providing customer care, sales, technical support and credit management services through our extensive network of contact centers and work-at-home agents. We are 29,000 customer experience specialists at 62 contact centers across 26 countries, delivering services in 33 languages to over 400 international brands in various industry verticals. Transcom WorldWide S.A. Class A and Class B shares are listed on the NASDAQ OMX Stockholm Exchange under the symbols TWW SDB A and TWW SDB B.