

Invitation to Transcom's Mid-Quarter and CSR Update on March 5, 2014

Press release

2014-02-04
For immediate release

Luxembourg, 4 February 2014 – Transcom is pleased to invite investors, equity analysts, ESG analysts and journalists to our Mid-Quarter and CSR Update on March 5, 2014 in Stockholm. Presentations will commence at 12:00 noon and end at 13:30, including a Q&A session. Lunch will be provided.

Transcom's President & CEO Johan Eriksson and Operations & HR Director Jörgen Skoog will give an update on Transcom's performance and important focus areas going forward, including the company's Corporate Social Responsibility (CSR) activities, which form an integral part of our day-to-day business activities. Also, Ethos International will present the results from our recent stakeholder dialogues.

In November 2013, Transcom announced that the company has established "Transcom Cares" as the overarching governance program for its Corporate Social Responsibility (CSR) activities. Three prioritized focus areas make up the core of Transcom Cares: people development, equality & diversity, and community engagement. In addition to these focus areas, Transcom is a signatory of the UN Global Compact and fully supports its ten principles.

Venue: Summit, Hitechbuilding, Sveavägen 9, Stockholm, floor 17

R.S.V.P. to Frida Åsander by March 3, 2014:

Email: frida.asander@transcom.com

Phone: +46 73 964 33 03

For further information, please contact:

Johan Eriksson, President and CEO
Telephone +46 70 776 80 22

Jörgen Skoog, Global Operations and HR Director
Telephone +46 70 462 50 25

Stefan Pettersson, Head of Group Communications
Telephone +46 70 776 80 88

About Transcom

Transcom is a global customer experience specialist, providing customer care, sales, technical support and credit management services through our extensive network of contact centers and work-at-home agents. We are 29,000 customer experience specialists at 62 contact centers across 26 countries, delivering services in 33 languages to over 400 international brands in various industry verticals. Transcom WorldWide S.A. Class A and Class B shares are listed on the NASDAQ OMX Stockholm Exchange under the symbols TWW SDB A and TWW SDB B.