Transcom

Försäkringsaktiebolaget Avanza Pension has acquired additional Class A shares in Transcom, crossing the 5% voting rights threshold

Press release

2014-09-04 For immediate release **Luxembourg, 4 September 2014** – Avanza Bank Holding AB (publ) has notified that its wholly-owned subsidiary, Försäkringsaktiebolaget Avanza Pension, acquired additional Class A voting shares (TWW SDB A) in Transcom WorldWide S.A. on 2 September, 2014, crossing the 5% voting rights threshold. The depositary receipts representing Class A shares are held by Försäkringsaktiebolaget Avanza Pension.

Following this transaction, Försäkringsaktiebolaget Avanza Pension owns 31,706,337 TWW SDB A shares, corresponding to 5.09% of voting rights in Transcom WorldWide S.A. Prior to the transaction, Försäkringsaktiebolaget Avanza Pension controlled 4.94% of voting rights in Transcom WorldWide S.A.

For further information, please contact:

Johan Eriksson, President and CEO Telephone +46 70 776 80 22

Pär Christiansen, CFO Telephone +46 70 776 80 16

Stefan Pettersson, Head of Group Communications Telephone +46 70 776 80 88

About Transcom

Transcom is a global customer experience specialist, providing customer care, sales, technical support and credit management services through our extensive network of contact centers and work-at-home agents. We are 29,000 customer experience specialists at 57 contact centers across 24 countries, delivering services in 33 languages to over 400 international brands in various industry verticals. Transcom WorldWide S.A. Class A and Class B shares are listed on the NASDAQ OMX Stockholm Exchange under the symbols TWW SDB A and TWW SDB B.