

## Our people make the difference

## TRANSCOM FOURTH QUARTER 2009 RESULTS CONFERENCE CALL

TUESDAY, 9 FEBRUARY 2010 11:00 (CET) / 10:00 (UK)

## Hosts:

Pablo Sanchez-Lozano – President and Chief Executive Officer Aïssa Azzouzi – Chief Financial Officer

Transcom WorldWide S.A., the global outsourced services company, will release its financial results for the fourth quarter of 2009 at 09:00 (CET) / 08:00 (UK) on Tuesday, 9 February 2010. The company will host a conference call to present the results at 11:00 (CET) / 10:00 (UK). The teleconference will also be webcast at <a href="http://www.transcom.com">http://www.transcom.com</a>.

To participate in the conference call, please register at: <a href="http://www.sharedvalue.net/transcom/q409">http://www.sharedvalue.net/transcom/q409</a>

The dial in number to join the conference call will be available upon registration.

You may also register by filling out the information below and returning it by fax on +44 20 7321 5020 or by contacting Alexandra Dahan on +46 707 768 089 for further details.

NAME:	
COMPANY:	
FUNCTION:	
SECTOR / COVERAGE:	
PHONE:	
FAX / EMAIL:	
FAX / EMAIL:	
☐ Yes, I will participate i	n the conference call.
$\square$ No, I will be unable to	participate. Please keep my name on the Transcom mailing list.
☐ Please remove my na	me from the Transcom mailing list.

## About Transcom

Transcom WorldWide S.A. is a leading business process outsourcer specialising in Customer Relationship Management (CRM) and Credit Management Services (CMS). We employ more than 20,000 staff across our global footprint spanning 29 markets: Austria, Belgium, Canada, Chile, Croatia, Czech Republic, Denmark, Estonia, France, Germany, Hungary, Italy, Latvia, Lithuania, Luxembourg, the Netherlands, Norway, the Philippines, Poland, Portugal, Romania, Serbia, Slovakia, Spain, Sweden, Switzerland, Tunisia, the United Kingdom and the United States of America.

The company provides specialist CRM and CMS solutions for global brands, including Fortune 1000 companies across a wide range of industry sectors, including financial services, telecommunications, e-commerce, travel & tourism, retail, and utilities. Transcom design solutions transforming customer communication channels, including inbound communication; telemarketing and outbound; administrative tasks; credit management; web servicing; consultancy services; contract automation; legal services; and interpretation services. Our solutions enhance customer loyalty by improving the client experience from a lower operating model using our offshore support model.

Transcom WorldWide S.A. Class A and Class B shares are listed on the Nordic Exchange Mid Cap list under the symbols 'TWW SDB A' and 'TWW SDB B'.