



Our people make the difference

FOR IMMEDIATE RELEASE

17 September 2010

**TRANSCOM TO DISTRIBUTE STATUTORY DIVIDEND
TO HOLDERS OF PREFERENCE CLASS B SHARES AND RECTIFICATION NOTICE
IN RESPECT OF THE PRESS RELEASE DATED 18 JUNE 2010**

Transcom WorldWide S.A. (“**Transcom**”), the global outsourced services company, today announced that the Board of Directors of Transcom decided to distribute a statutory preferred cumulative dividend to preference Class B Transcom shareholders in accordance with article 21 of the company’s articles of association.

Such dividend amounts to EUR 0.0043 per Class B non-voting share and shall be paid on 27 September 2010.

As from the date this statutory preferred cumulative dividend is effectively paid in full, holders of Class B non-voting shares shall not hold any longer their recovered voting rights in accordance with article 46 (2) of the Luxembourg law on commercial companies dated 10 August 1915 as amended.

As a result of the effective payment of this preferred cumulative dividend, the total number of outstanding shares of Transcom shall amount to 73,366,893 shares of which there are 36,684,903 Class A voting shares, each with nominal value of EUR 0.43 and 36,681,990 Class B non-voting shares with no voting rights attached, each with nominal value of EUR 0.43.

Since the holding of the last annual general meeting of shareholders of Transcom the total number of outstanding shares of Transcom and the total number of voting rights attached to Transcom shares have changed as follows:

26 May 2010: Following the annual general meeting of shareholders of Transcom that took place on 26 May 2010 and in accordance with article 46 (2) of the companies law dated 10 August 1915 as amended, the total number of outstanding shares of Transcom amounted to 73,293,757 shares of which there are 73,293,757 shares with voting rights attached (i.e. including both, Class A voting shares and Class B non-voting shares) each with nominal value of EUR 0.43.

18 June 2010: Following the increase of share capital that took place on 18 June 2010 and in accordance with article 46 (2) of the companies law dated 10 August 1915 as amended, the total number of outstanding shares of Transcom amounts to 73,366,893 shares of which there are 73,366,893 shares with voting rights attached (i.e. including both, Class A voting shares and Class B non-voting shares) each with nominal value of EUR 0.43.

27 September 2010: Following the full and effective payment of the preferred cumulative dividend on 27 September 2010, the total number of outstanding shares of Transcom shall amount to 73,366,893 shares of which there are 36,684,903 shares with voting rights attached corresponding to the Class A voting shares and 36,681,990 shares with no voting rights attached corresponding to the Class B non-voting shares, each with nominal value of EUR 0.43. Following the above mentioned payment, holders of Class B non-voting shares shall not hold any longer their recovered voting rights in accordance with article 46 (2) of the Luxembourg law on commercial companies dated 10 August 1915 as amended.

The last sentence of the press release published by Transcom on 18 June 2010 ("Transcom issues new shares to Board Directors") is amended as follows:

"As of today, the total number of outstanding shares of Transcom WorldWide S.A. amounts to 73,366,893 shares of which there are 73,366,893 shares with voting rights attached (including both, Class A voting shares and Class B non-voting shares) each with nominal value of EUR 0.43".

The information contained in this press release constitutes regulated information as defined under article 1. 10) of the Luxembourg law of 11 January 2008 on the transparency requirements in relation to information about issuers whose securities are admitted to trading on a regulated market implementing in Luxembourg Directive (EC) No 2004/109.

The Board of Directors

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About Transcom

Transcom WorldWide S.A. is a leading business process outsourcer specialising in Customer Relationship Management (CRM) and Credit Management Services (CMS). We employ more than 22,500 staff across our global footprint spanning 29 markets: Austria, Belgium, Canada, Chile, Croatia, Czech Republic, Denmark, Estonia, France, Germany, Hungary, Italy, Latvia, Lithuania, Luxembourg, the Netherlands, Norway, the Philippines, Poland, Portugal, Romania, Serbia, Slovakia, Spain, Sweden, Switzerland, Tunisia, the United Kingdom and the United States of America.

The company provides specialist CRM and CMS solutions for global brands, including Fortune 1,000 companies across a wide range of industry sectors, including financial services, telecommunications, e-commerce, travel & tourism, retail, and utilities. Transcom design solutions transforming customer communication channels, including inbound communication; telemarketing and outbound; administrative tasks; credit management; web servicing; consultancy services; contract automation; legal services; and interpretation services. Our solutions enhance customer loyalty by improving the client experience from a lower operating model using our offshore support model.

Transcom WorldWide S.A. Class A and Class B shares are listed on the Nasdaq OMX Stockholm Mid Cap list under the symbols 'TWW SDB A' and 'TWW SDB B'.