

FINANCIAL CALENDAR

Transcom WorldWide, the global outsourced services company, today announced the following preliminary dates for the release of its quarterly results statements and AGM in 2011.

Q4 2010 & Full Year Report	8 February 2011
Q1 2011 Interim Report	18 April 2011
Q2 2011 Interim Report	20 July 2011
Q3 2011 Interim Report	19 October 2011
Annual General Meeting (Luxembourg)	25 May 2011

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About Transcom

Transcom is a global outsourced service provider entirely focused on customers, the service they experience and the revenue they generate. Our customer management and credit management services are designed to strengthen our clients' customer relationships and secure their revenue streams.

Our broad service portfolio supports every stage of the customer lifecycle, from acquisition through service, retention, cross and upsell, then on through early and contingent collections to legal recovery. Expert at managing both customers and debt, we make a positive contribution to our clients' profitability by helping them win customers, maintain their loyalty and secure their payments.

And, while our services are designed to maximize revenue, our delivery operations are built to drive efficiency. Through our global network we can provide service in any country where our clients have customers, accessing the most appropriate skills and deploying the best communication channels in the most cost effective locations.

Every day we handle over 600,000 customer contacts in 33 languages for more than 350 clients, including brand leaders in some of today's most challenging and competitive industry sectors. The experience we gain is used to constantly refine our service portfolio and business processes, allowing us to respond quickly to changing market conditions and client requirements.