

President and CEO of Transcom, Pablo Sánchez-Lozano, has resigned and will step down over coming year

Luxembourg, 21 June 2011 - Transcom announced today that the company's President and CEO, Pablo Sánchez-Lozano, has resigned. The Board of Directors has asked Mr. Sánchez-Lozano to continue on in his role as CEO until a new CEO has been selected. This will ensure an orderly transition of leadership over the coming year. Mr. Sánchez-Lozano has accepted the Board's request. A search for a new CEO will begin immediately.

"We want to thank Mr. Sánchez-Lozano for his leadership of Transcom over the past two years and are pleased that he will stay during the coming months to ensure a smooth transition," commented William M. Walker, Chairman of the Board of Transcom. "Mr. Sánchez-Lozano launched the transformation journey the company is currently executing upon to make Transcom a market leader. We are confident that we will manage a smooth leadership transition over the coming months."

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About Transcom

Transcom is a global outsourced service provider entirely focused on customers, the service they experience and the revenue they generate. Our customer management and credit management services are designed to strengthen our clients' customer relationships and secure their revenue streams.

Our broad service portfolio supports every stage of the customer lifecycle, from acquisition through service, retention, cross and upsell, then on through early and contingent collections to legal recovery. Expert at managing both customers and debt, we make a positive contribution to our clients' profitability by helping them win customers, maintain their loyalty and secure their payments.

And, while our services are designed to maximize revenue, our delivery operations are built to drive efficiency. Through our global network we can provide service in any country where our clients have customers, accessing the most appropriate skills and deploying the best communication channels in the most cost effective locations.

Every day we handle over 600,000 customer contacts in 33 languages for more than 350 clients, including brand leaders in some of today's most challenging and competitive industry sectors. The experience we gain is used to constantly

refine our service portfolio and business processes, allowing us to respond quickly to changing market conditions and client requirements.

Transcom WorldWide S.A. Class A and Class B shares are listed on the Nasdaq OMX Stockholm Mid Cap list under the symbols 'TWW SDB A' and 'TWW SDB B'.