

TRANSCOM'S CFO, AÏSSA AZZOUZI, WILL LEAVE THE COMPANY

Luxembourg, 1 March 2012 – Transcom announced today that the company's CFO, Aïssa Azzouzi, has decided to leave the company. Mr Azzouzi has, on the CEO's request, accepted to stay in his current role until a new CFO has been appointed, and thereafter continue with the company in a consulting capacity until end of December 2012.

"Transcom is currently co-locating some central Group functions to Stockholm, Sweden. Mr Azzouzi has decided that this is a good time for him to leave the company. I would like to thank Mr Azzouzi for his dedication and important contribution to developing Transcom and leading the company's finance function over the past two years. I am also pleased that he will stay on to facilitate a smooth transition to the next CFO, and to oversee a number of important projects", commented Johan Eriksson, CEO of Transcom.

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About Transcom

Transcom is a global outsourced service provider entirely focused on customers, the service they experience and the revenue they generate. Our customer management and credit management services are designed to strengthen our clients' customer relationships and secure their revenue streams.

Our broad service portfolio supports every stage of the customer lifecycle, from acquisition through service, retention, cross and upsell, then on through early and contingent collections to legal recovery. Expert at managing both customers and debt, we make a positive contribution to our clients' profitability by helping them win customers, maintain their loyalty and secure their payments.

And, while our services are designed to maximize revenue, our delivery operations are built to drive efficiency. Through our global network we can provide service in any country where our clients have customers, accessing the most appropriate skills and deploying the best communication channels in the most cost effective locations.

Every day we handle over 600,000 customer contacts in 33 languages for more than 350 clients, including brand leaders in some of today's most challenging and competitive industry sectors. The experience we gain is used to constantly refine our service portfolio and business processes, allowing us to respond quickly to changing market conditions and client requirements.

Transcom WorldWide S.A. Class A and Class B shares are listed on the Nasdaq OMX Stockholm Small Cap list under the symbols 'TWW SDB A' and 'TWW SDB B'.