

## **TRANSCOM APPOINTS MARCUS SÜLLMANN AS CHIEF FINANCIAL OFFICER (CFO)**

**Luxembourg, 26 April 2012** – Transcom WorldWide S.A. today announced that Marcus Süllmann has been appointed Chief Financial Officer of the Company. He will take up his position with Transcom in May 2012, replacing Aïssa Azzouzi.

A native Swede, Mr Süllmann has lived and worked in ten countries across three continents. He has over 20 years experience in international finance, and has held Finance Director and Group Controller positions with a number of large international organizations, most recently as Group Controller for the Ikano Group. His previous positions include Director of Business Control at Elsevier, Head of Global Controlling at DHL Express, and Finance Director Central Europe at the Kellogg Company.

“I am delighted to announce the appointment of Marcus Süllmann as CFO of Transcom. Marcus is a seasoned financial executive with a proven ability to build, motivate and manage international teams. He has extensive finance, accounting, tax, and regulatory affairs experience across a wide range of geographies and industry sectors, and I am convinced that he will play a vital role in the continued development of Transcom”, commented Johan Eriksson, Transcom’s President and CEO.

###

### **For further information, please contact:**

Johan Eriksson, President and CEO +46 70 776 80 22

Stefan Pettersson, Head of Investor Relations +46 70 776 80 88

### **About Transcom**

*Transcom is a global outsourced service provider entirely focused on customers, the service they experience and the revenue they generate. Our customer management and credit management services are designed to strengthen our clients’ customer relationships and secure their revenue streams.*

*Our broad service portfolio supports every stage of the customer lifecycle, from acquisition through service, retention, cross and upsell, then on through early and contingent collections to legal recovery. Expert at managing both customers and debt, we make a positive contribution to our clients’ profitability by helping them win customers, maintain their loyalty and secure their payments.*

*And, while our services are designed to maximize revenue, our delivery operations are built to drive efficiency. Through our global network we can provide service in any country where our clients have customers, accessing the most appropriate skills and deploying the best communication channels in the most cost effective locations.*

*Every day we handle over 600,000 customer contacts in 33 languages for more than 350 clients, including brand leaders in some of today’s most challenging and competitive industry sectors. The experience we gain is used to constantly refine our service portfolio and business processes, allowing us to respond quickly to changing market conditions and client requirements.*

*Transcom WorldWide S.A. Class A and Class B shares are listed on the Nasdaq OMX Stockholm Small Cap list under the symbols 'TWW SDB A' and 'TWW SDB B'.*