

**FOR IMMEDIATE RELEASE**

2 May 2012

## **NASDAQ OMX STOCKHOLM DISCIPLINARY COMMITTEE FINES TRANSCOM**

**Luxembourg, 2 May 2012** – Transcom WorldWide S.A. today announced that the NASDAQ OMX Stockholm Disciplinary Committee ("the Committee") has announced a decision to impose a fine on Transcom amounting to three times the annual fee paid to NASDAQ OMX Stockholm, corresponding to approximately EUR 65 thousand.

The Committee finds that Transcom has committed a breach of the disclosure rules in the Exchange's Rulebook for Issuers by not disclosing information in a timely manner about tax proceedings in Italy.

A press release concerning the tax assessment in question was issued by Transcom on 12 October 2011, following a careful evaluation of the potential financial effects of a Court of Appeals decision.

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### **About Transcom**

*Transcom is a global outsourced service provider entirely focused on customers, the service they experience and the revenue they generate. Our customer management and credit management services are designed to strengthen our clients' customer relationships and secure their revenue streams.*

*Our broad service portfolio supports every stage of the customer lifecycle, from acquisition through service, retention, cross and upsell, then on through early and contingent collections to legal recovery. Expert at managing both customers and debt, we make a positive contribution to our clients' profitability by helping them win customers, maintain their loyalty and secure their payments.*

*And, while our services are designed to maximize revenue, our delivery operations are built to drive efficiency. Through our global network we can provide service in any country where our clients have customers, accessing the most appropriate skills and deploying the best communication channels in the most cost effective locations.*

*Every day we handle over 600,000 customer contacts in 33 languages for more than 350 clients, including brand leaders in some of today's most challenging and competitive industry sectors. The experience we gain is used to constantly refine our service portfolio and business processes, allowing us to respond quickly to changing market conditions and client requirements.*

*Transcom WorldWide S.A. Class A and Class B shares are listed on the Nasdaq OMX Stockholm Small Cap list under the symbols 'TWW SDB A' and 'TWW SDB B'.*