

TRANSCOM ANNOUNCES ORGANIZATIONAL AND MANAGEMENT RESTRUCTURING IN EUROPE

Luxembourg, 11 June 2012 – Transcom WorldWide S.A. today announced a realignment of the organizational and management structure in its North and Central Europe regions. The cost, to be recorded in the second quarter of 2012, is estimated at a total of €0.7 million, mainly consisting of severance payments and legal fees.

As of today, Transcom's operations in the Baltic countries will form part of the North region, rather than the former West & Central region (now renamed as Central Europe). Regimantas Liepa, General Manager of the former West & Central Region, will leave Transcom. Jörgen Skoog has been appointed Acting General Manager of the new Central Europe region.

"This change will allow Transcom to maximize the potential from significant client synergies between the Baltic and Scandinavian countries, while also streamlining and simplifying the organization in the new Central Europe region", commented Johan Eriksson, Transcom's President and CEO. "I would like to thank Regimantas Liepa for his valuable contributions to Transcom over the years, and wish him all the best in his future endeavors."

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About Transcom

Transcom is a global outsourced service provider entirely focused on customers, the service they experience and the revenue they generate. Our customer management and credit management services are designed to strengthen our clients' customer relationships and secure their revenue streams.

Our broad service portfolio supports every stage of the customer lifecycle, from acquisition through service, retention, cross and upsell, then on through early and contingent collections to legal recovery. Expert at managing both customers and debt, we make a positive contribution to our clients' profitability by helping them win customers, maintain their loyalty and secure their payments.

And, while our services are designed to maximize revenue, our delivery operations are built to drive efficiency. Through our global network we can provide service in any country where our clients have customers, accessing the most appropriate skills and deploying the best communication channels in the most cost effective locations.

Every day we handle over 600,000 customer contacts in 33 languages for more than 350 clients, including brand leaders in some of today's most challenging and competitive industry sectors. The experience we gain is used to constantly refine our service portfolio and business processes, allowing us to respond quickly to changing market conditions and client requirements.

Transcom WorldWide S.A. Class A and Class B shares are listed on the Nasdaq OMX Stockholm Small Cap list under the symbols 'TWW SDB A' and 'TWW SDB B'.