

TRANSCOM APPOINTS NEIL RAE AS GENERAL MANAGER OF THE NORTH AMERICA & ASIA PACIFIC REGION

Luxembourg, 25 June 2012 – Transcom WorldWide S.A., the global provider of outsourced customer and credit management services, today announced that Neil Rae has been appointed General Manager of the North America & Asia Pacific region. Mr Rae has served in this role in an interim capacity since January 2012, and now assumes the responsibility on an ongoing basis.

Mr Rae joined Transcom in 2004 as a Key Account Manager and has since gone on to accumulate significant experience in Transcom's organization. Prior to being promoted to the position of Acting General Manager for North America & Asia Pacific at the beginning of 2012, Mr Rae oversaw the expansion of the region's largest client partnership and has served in the roles of Director of Client Services, Director for Sales and Account Management, and Country Manager in North America.

"I am pleased to announce the appointment of Neil Rae as General Manager of the North America & Asia Pacific region. Neil's strong background in business strategy, sales and marketing, as well as client services has been integral to the recent positive developments in the region, and I am confident that he will continue to play a central role in the development of Transcom", commented Johan Eriksson, Transcom's President and CEO.

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For further information, please contact:

Johan Eriksson, President and CEO	+46 70 776 80 22
Stefan Pettersson, Head of Investor Relations	+46 70 776 80 88

About Transcom

Transcom is a global outsourced service provider entirely focused on customers, the service they experience and the revenue they generate. Our customer management and credit management services are designed to strengthen our clients' customer relationships and secure their revenue streams.

Our broad service portfolio supports every stage of the customer lifecycle, from acquisition through service, retention, cross and upsell, then on through early and contingent collections to legal recovery. Expert at managing both customers and debt, we make a positive contribution to our clients' profitability by helping them win customers, maintain their loyalty and secure their payments.

And, while our services are designed to maximize revenue, our delivery operations are built to drive efficiency. Through our global network we can provide service in any country where our clients have customers, accessing the most appropriate skills and deploying the best communication channels in the most cost effective locations.

Every day we handle over 600,000 customer contacts in 33 languages for more than 350 clients, including brand leaders in some of today's most challenging and competitive industry sectors. The experience we gain is used to constantly refine our service portfolio and business processes, allowing us to respond quickly to changing market conditions and client requirements.

Transcom WorldWide S.A. Class A and Class B shares are listed on the Nasdaq OMX Stockholm Small Cap list under the symbols 'TWW SDB A' and 'TWW SDB B'.